

January 02, 2024

# IMPORTANT COMMUNICATION

## Extra-Time Charge of Carriers for Movements in Caldera

As of January 1, 2024, this additional charge will begin to apply due to port congestion, since there is up to 12 hours of waiting for drivers to have said equipment delivered by the dock for their respective mobilization to the parking lots. transients.

Billing for this concept will be according to the waiting time it takes for each container in line to be delivered. It will be processed as a “third party payment” within our billing.

We appreciate your attention and hope you understand that this increase is generally out of our control and is not part of the premium service that Tripp Cargo offers in the market.

If you have any questions about this, you can contact your commercial executive, who will be happy to assist you.

Sincerely,

Karla Solano  
International Traffic Supervisor  
**Tripp Cargo Logistics S.A.**

